

Legal expenses claims journey

If you want to get in touch with Allianz Legal Protection regarding a potential legal issue or if you want to make a claim, please have ready:

- **Main policy number**, shown in your schedule
- **Your contact information**, including address and telephone number
- **Brief summary of the problem.**

If you have a potential issue

1. Call our legal advice line on **0370 241 4140** before taking any action that could jeopardise your legal position.
2. Our legal advice line will log your call and a legal advisor will aim to call you back within 1 hour.
3. If the issue leads to a potential claim, you'll need to follow the claims process.



Claims contact
0330 102 5310

**Lines are open 24 hours a day,
7 days a week.**
claimsvalidation@allianz.co.uk

For further information, visit our
website: allianz.co.uk/legal-protection

The Claims Department Allianz-ALP,
PO Box 10623,
Wigston,
LE189HJ

The information contained on this document must be read in line with the terms and conditions of your legal expenses policy.

Making a claim



Legal action outcome